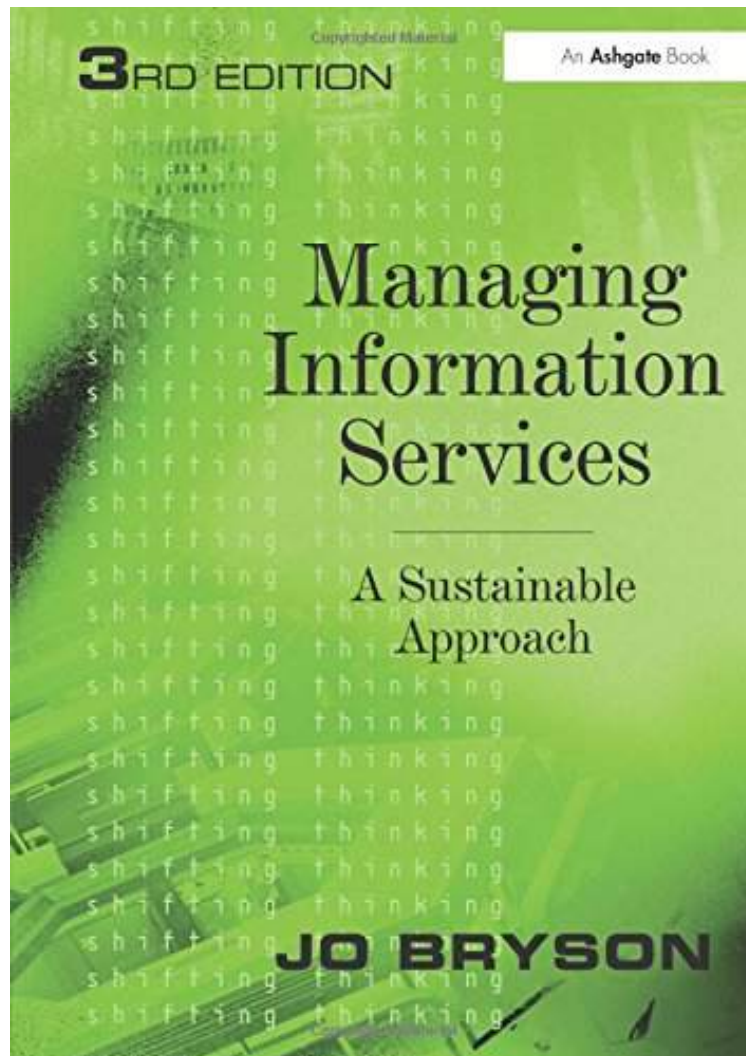


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## Managing Information Services: A Sustainable Approach

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