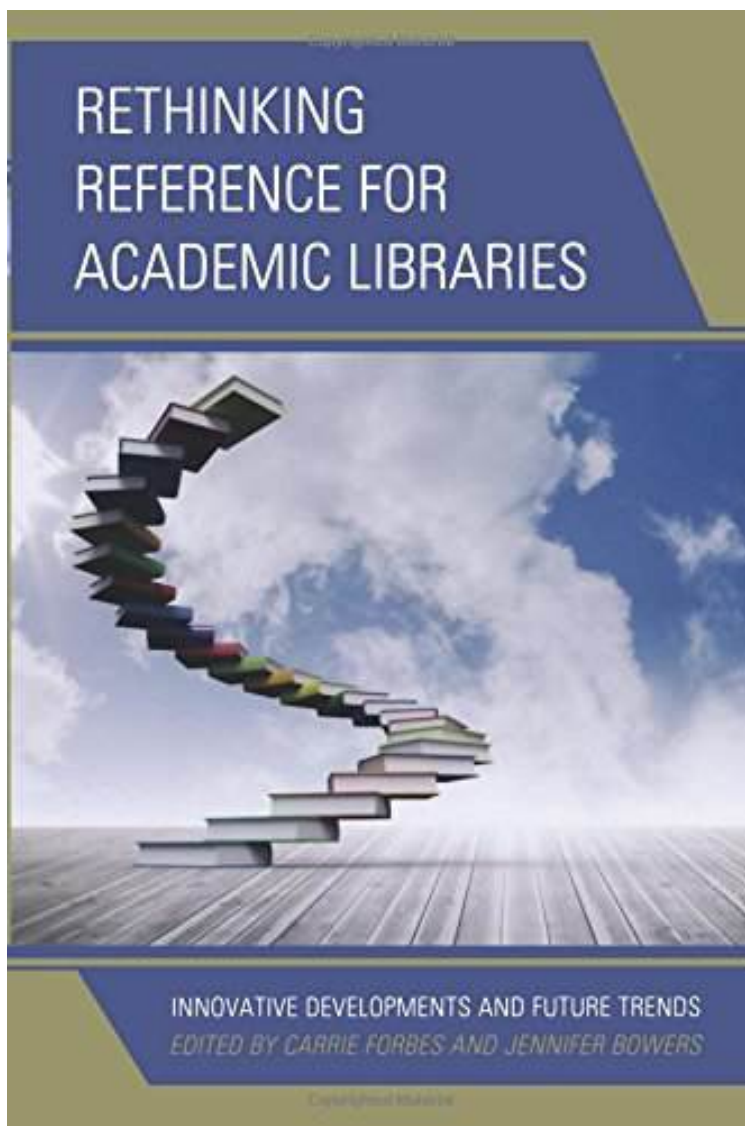


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## Rethinking Reference for Academic Libraries: Innovative Developments and Future Trends

*By Carrie Forbes, Jennifer Bowers*

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