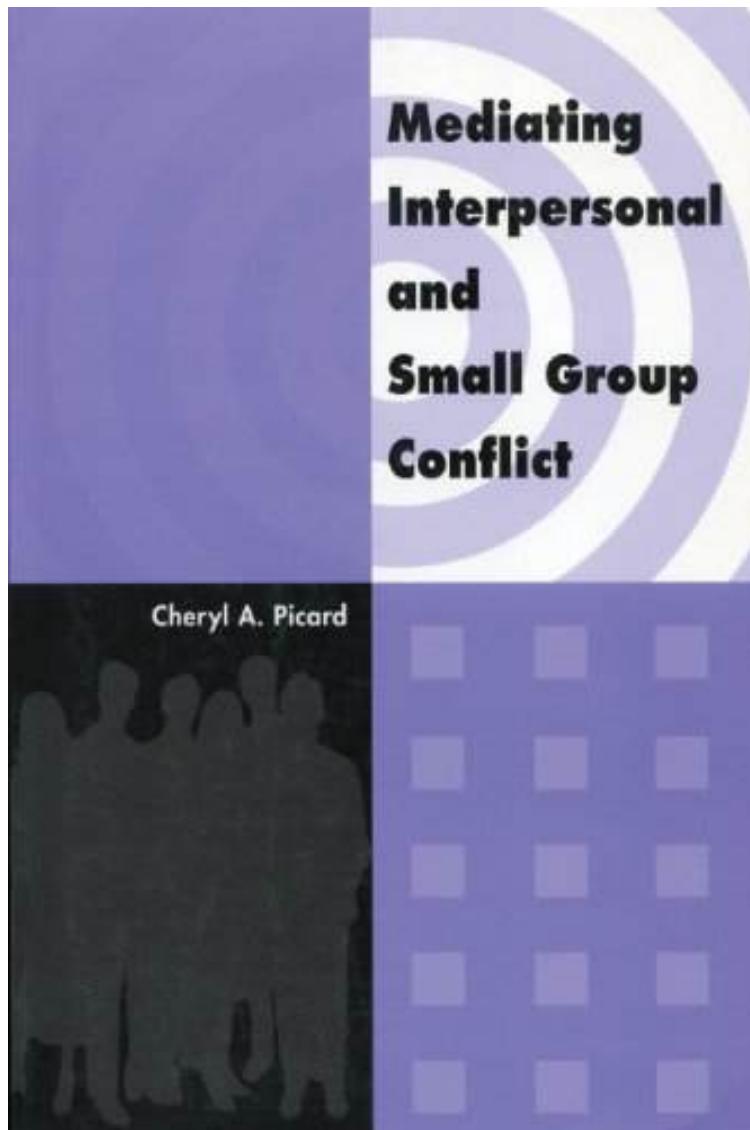


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## Mediating Interpersonal and Small Group Conflict

By Cheryl A. Picard  
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