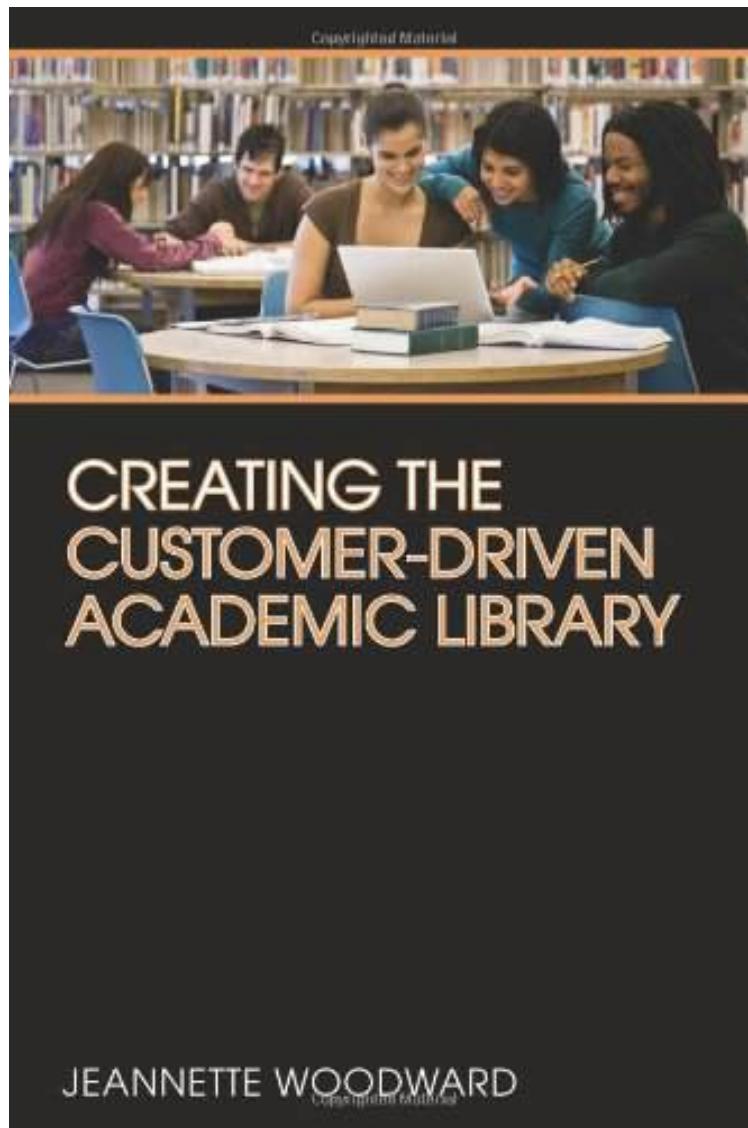


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## Creating the Customer-Driven Academic Library

By Jeannette Woodward  
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