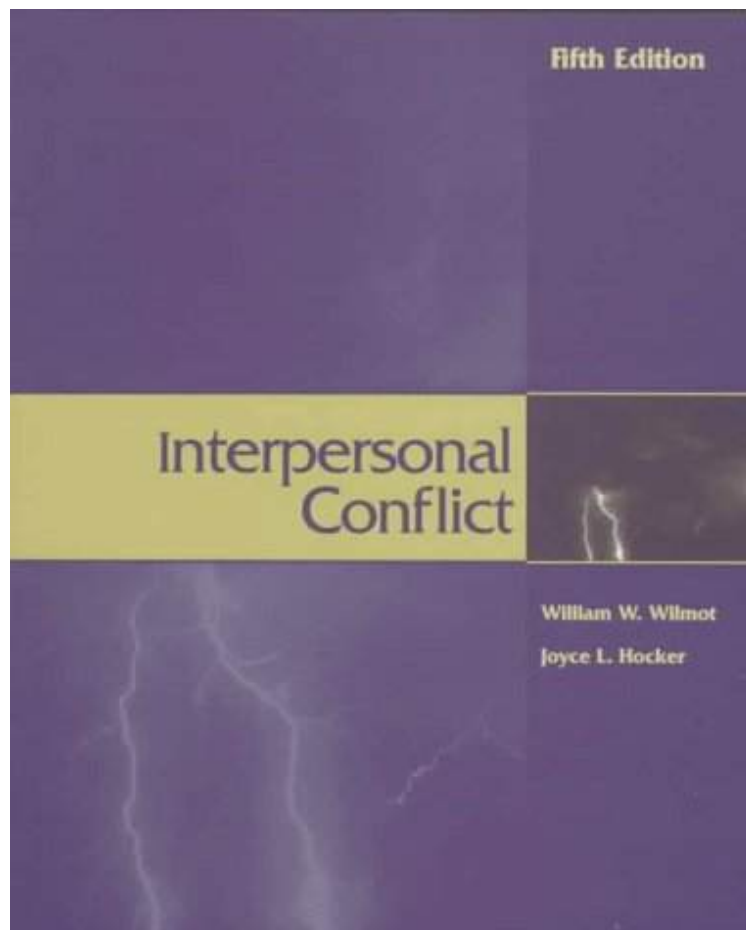


Interpersonal Conflict

By William W. Wilmot, Joyce L. Hocker
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